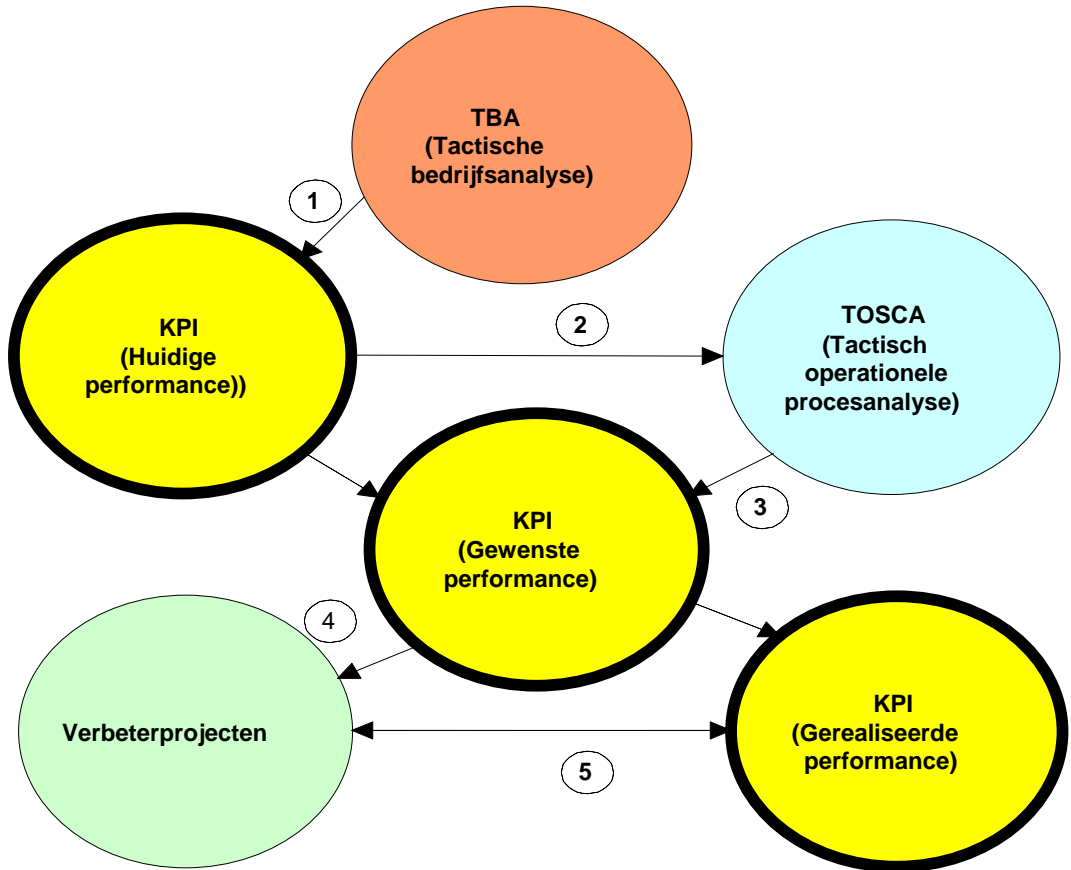


KPI: Key Performance Indicatoren



TBA: Tactische BedrijfsAnalyse

TOSCA: Tactische Operationele Procesanalyse